



## **WCNH Newsletter Fourth Quarter 2023**

**We are working together to help you  
feel at home!!**

**Jeff Stalker , Administrator  
315-946-5673**

### **Administrative Update**

Our nursing home has maintained its high standard of care and we are committed to providing the best possible care to all our residents.

We continue to make improvements to our facility, including upgraded common areas, renovating resident rooms, and enhancing our safety features. These changes are aimed at providing a more safe, comfortable, and pleasant living environment for our residents. We are also working on improving our dining services, with a focus on providing more diverse and appealing meal options to cater to individual dietary preferences and requirements.

We are proud to have successfully navigated the challenges of the COVID-19 pandemic, but it continues to be ever-so important to maintain our immunization status for the safety and well being of our residents, families, and team members. That said, I just received my updated COVID-19 vaccine this weekend, and I encourage everyone to do the same.

We are excited about the future of our nursing home and remain committed to providing the best care and experience for our residents. Your feedback and input are invaluable to us, so please do not hesitate to reach out with any questions, concerns, or suggestions.

Thank you for being part of our nursing home community, and we look forward to a successful quarter ahead. ~Jeff

### **Festival of Trees**

Our annual Festival of Trees will be held Nov. 29th—Dec 11th. Many wonderful holiday décor items will be for sale during this silent auction. Proceeds will go to the WCNH Foundation and funds raised are used to support programs for our residents. We are in need of items to sell. Please contact Michele Blair, Residential Services Director, at 315-946-5673 ext. 4670 if you can help. Thank you and best wishes for a joyous upcoming holiday season!!



### **In Memory**

***These are our residents who have passed since our last publication. Our thoughts are with their families.***

***Betty Washburn***

***Shirley Barnes***

***Rosie Jones***

***Pauline Mason***

***Charles Gardner***

***Janet West***

***William Lunney***

***James Denniston***

## **Outpatient Services**

We are now offering outpatient physical and occupational therapy. Lymphedema therapy is also available. Call 315-946-5673 ext. 4684 for more information.

Enjoy great professional services without having to drive far!!

## **Holiday Safety Tips**

During this holiday season, please be sure to be mindful when bringing in holiday decorations for your love one. All décor items should be fireproofed. Maintenance has a spray to use which is safe for most items. Also, please have maintenance check any electrical items.

If you are bringing in food items, please check with nursing staff. They will help make sure the food is safely stored and within your loved one's dietary plan of care.

Finally, please be very careful when taking any photographs of your resident. You MAY NOT take any photos of any other residents. You need to pay attention to the background of your photograph to ensure there are no names or other identifying information. This is a violation of the residents' right to privacy and confidentiality.

## **Have a concern? Let us know!!**

WCNH Compliance Hotline 315-946-5674



NYS Dept. of Health Complaint Hotline 1-888-201-4563

Local Ombudsman Office (Lifespan)  
585-244-8400

Thank you for your help in keeping our residents safe and best wishes for a wonderful holiday season.



## Pub Services

Stop in at the WCNH Pub and grab a lunch or snack. We have a variety of sandwiches, salads and snacks. There is a daily special each day too and it is always delicious!! Karen Tirado is the primary staff member who works in the Pub. Stop in to say hello and enjoy some yummy food!! We are open Monday-Friday from 10:30-1:30.



## Vaccination Clinics

Vaccination clinics are being held for residents and staff for the Flu vaccine and the Covid vaccine. All are encouraged to get them!! Speak with your resident's nurse for any questions and speak with your own physicians for any questions for yourself.

Help us have a healthy winter by getting vaccinated. You can also help by following any of the masking requirements as posted throughout the building.

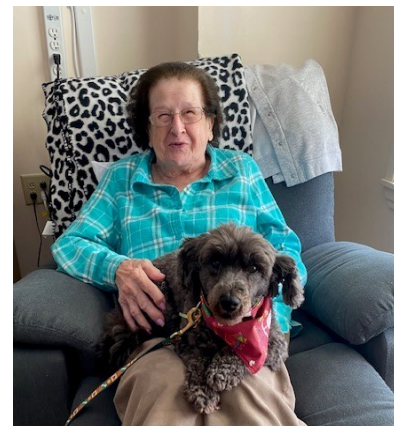


## New Neighbors

Construction has begun on Wayne County's new ambulance base. This is being built next to our pavilion. The building will be finished in spring of 2024. We will have to wait and see how this will affect our use of the pavilion and patio areas. We will make adjustments as needed.

## Puppy Love

We would like to extend our appreciation to "Lacey" and her handler, Joe Valentine, for the pet therapy that they provide for our residents. Joe and Lacey started volunteering here in 2019 and kept in touch with us throughout the pandemic. They currently visit twice a month. The joy and smiles they bring the residents (and staff) are priceless. "Thank You," Joe and Lacey, for your many hours of volunteer service!!







Top left: Beach Day Volleyball. Bottom left and right: Memorial Butterfly Service.



Yee Haw!!!



There's never a dull moment around here!!!

*Here we are  
having some fun  
and memorable  
moments with our  
residents!!*

Bottom left: Glow party.  
Bottom right: Hay ride  
with Trunk or Treat deco-  
rating contest.

