



WCNH Newsletter Second Quarter 2022

**We are working together to help you
feel at home!!**

**Jeff Stalker , Administrator
315-946-5673**

Administrative Updates

I am so thankful that we are almost through this winter season! Many of you may have already heard, of the new staffing mandate in place for all nursing homes in New York State. It sets a certain resident to nursing staff ratio, which is intended to maintain a high level of care for your loved ones. We are determined to comply with this staffing ratio because we believe in delivering the highest quality care to our residents. This staffing mandate is one way to ensure we have happy and healthy staff that provide the best quality of care.

That said, we have many projects on the agenda for the 2022 year. We just completed the installation of our new state-of-the-art nurse call bell system, and we also had our chiller completely rebuilt and updated. I look forward to meeting all of you in the days to come.

Thank you, Jeff

Personal Belongings

There are limits to the security we can provide regarding your loved one's personal items. This is especially true for residents with cognitive challenges who often fiddle with and hide objects. For these reasons, the administrative staff would like to caution you against bringing in expensive or sentimental items. Reimbursement for lost items is decided on a case by case basis. However, generally speaking, if an item is "in custody" of the resident, you will not be reimbursed. For any further information, please see your loved one's social worker.

Questions also come up in regards to electronic devices including tablets and cloud based services such as Alexa and Echo products. Our IT or Activity departments cannot help you trouble-shoot if you or your resident are having issues using any of the devices. Also, using electronic devices to video record violates our HIPAA and privacy rules. Please reach out to your social worker or administration for any questions .



In Memory

Ellis Briggs
Raymond Solomon
Carol Fannon
Dorothy Maslyn
Nina Granger
Vernon Coleman
Margaret Blondell
Lynn Francisco
Florence Anderson
Virginia Thorn
Mabel Vangee
John Thoms
Beatrice Greenleaf
Robert Wilson
William Davis
Marcia Wemesfelder
Wilma Rehm

These are our residents who have passed since our last publication. Our thoughts are with their families.

Updates from the Admissions Dept.

Ellen Powell retired and her last day of work was March 11th. Ellen worked with Wayne County for over 30 years. She worked at the Sheriff's Dept/911 and Probation Dept. prior to transferring to the Nursing Home. She started here as a social worker in 2009 and was promoted to admissions coordinator in 2011. She was a great support to residents, families and staff and will be missed. We welcome Kathy Welkley as our new admission coordinator. She already is doing a great job and we enjoy working with her!!

Social Work Month

March was Social Work Appreciation Month. The Wayne County Board of Supervisors presented the Nursing Home with a proclamation recognizing the social workers for their advocacy and support they extend to those in need. Each social worker was given a copy of the proclamation. Congratulations and Thank You!!!

National Guard

Thank you to the National Guard members who continue to be here and assist us with resident care!!



Top Photo: Thank you to the **Family Dollar Store** in Lyons for providing mylar heart balloons for our residents. **Right Photo:** The **WCNH Foundation** also provided personalized balloons for our residents. Thank you for making our Valentines Day extra special!!





Save the date!

Nursing Home Week will be May 9th—May 13th. Our theme this year will be Vacation Destinations. Staff are looking forward to the event. Stay tuned for details!

Help Wanted

Like other facilities and businesses, we are continually looking to hire staff. We have vacancies within each department: clerical, activities, housekeeping, and nursing. Please spread the word and encourage friends and family members to apply.



Thank you for your support as we work together to create a safe and loving environment for your loved one.

Therapy News

At Wayne County Nursing Home, we understand the importance of helping our residents remain active, independent, and happy. That's why we are proud to announce a partnership with HealthPRO Heritage, a national leader in therapy services to offer on-site wellness education, wellness classes, and therapy including physical, occupational, and speech.

HealthPRO has a great reputation and provides services to many other area facilities. In a recent survey, 95% of residents reported that they were happy with HealthPRO Heritage therapy services and their specially trained therapists.

HealthPRO services began on April 1st and replaces our therapy services previously provided by Rehab Resources. Sarah Gordon will remain as our therapy director. Some of the other therapists will remain as well. We expect this to be a smooth transition and we look forward to working with the new company.



Covid Precautions

Please follow our website (waynecountynursing-home.org) for the latest Covid information. Please follow proper PPE and masking precautions while visiting. And, if you are ill, stay home!